

HydraSpecma Quality Policy

HydraSpecma's approach to quality is deeply embedded in its daily operations and leadership culture. The following principles form the backbone of its quality management system:

- **Legal and Regulatory Compliance:** Full adherence to applicable laws and regulations for products, processes, and operations
- **Customer-Centric Excellence:** A commitment to meet or exceed customer expectations consistently
- **Continuous Improvement:** Use of the PDCA (Plan-Do-Check-Act) methodology, with a strong emphasis on risk-based and proactive thinking
- **Performance Monitoring:** Regular evaluation of quality performance through metrics and management reviews
- **Stakeholder Collaboration:** Active cooperation with stakeholders to enhance products, processes, and services
- **Employee Engagement:** Ensuring all employees understand and fulfill their roles in sustaining the quality system

These principles are supported by a certified Quality Management System aligned with **ISO9001** standards.

Signed by:

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COO of the HydraSpecma Group

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